

PROCEDURES FOR HOOKING UP UTILITIES

ELECTRIC

Duke Energy **Phone: 1-800-777-9898 (Chapel Hill, Durham County)**
Website: www.duke-energy.com

Piedmont Electric **Phone: 1-800-222-3107 (Hillsborough)**
Website: www.pemc.org

Progress Energy **Phone: 1-800-452-2777 (Chatham County)**
Website: www.progress-energy.com

What you will need:

- Social security number
- Date of birth
- Location you are moving from
- Name, address and phone number of employer
- Name, address and phone number of a relative who does not live with you
- Name of any other adults living with you

They will take this information and run it through a credit check at which time they will determine whether the customer needs to pay a deposit or not.

GAS

Public Service **Phone: 1-877-776-2427 (Chapel Hill, Durham, Chatham County)**

They need to speak to the customer directly. Service cannot be ordered online.

WATER

OWASA **Phone: 919-968-4421 (Chapel Hill & Carrboro)**
Website: www.OWASA.org

City of Durham **Phone: 919-560-4411 (Durham)**

Water Dept. **Phone: 919-732-2104 (Hillsborough)**
Phone: 919-542-8270/919-542-4621 (Chatham County)

What you will need:

- Social security number
- Phone number
- Name, address and phone number of employer
- Name, address and phone of a relative who does not live with you
- Date of birth

TELEPHONE

Bell South Phone: 1-888-757-6500 (Chapel Hill)
Verizon South Phone: 1-800-483-4300 (Durham)
Embarque Phone: 1-800-672-6242 (Hillsborough & Chatham County)

What you will need:

- Complete street address (& possibly names of those who lived there last)
- Social security number
- Name, address and phone number of employer
- Address and phone number from which you are moving
- Way in which you would like your names to appear in the directory listing
- What types of service you would like
- Which long distance company you would like

Note: There is a hook-up fee.

CABLE TELEVISION

Time Warner Phone: 919-595-4892
919-968-4631

What you will need:

- Name, address and phone number
- Social security number

SATELLITE TV

Direct TV Phone: 1-800-280-4DTV

WASTE REMOVAL

Trash/Yard Waste Phone: 968-2796 (Chapel Hill)
Phone: 560-1200 (Durham)

Recycling Phone: 919-968-2788 (Chapel Hill/Orange County)
Phone: 919-957-8803 (Durham County)
Phone: 919-542-5516 (Chatham County)